



The Diamond Standard for Safety





DIAMOND CARE QUALITY ASSURANCE SYSTEM

At Diamond Pet Foods, we are committed to product safety and quality. That is why we adhere to stringent and scientifically advanced food safety protocols. By improving performance with advancements in science and technology, we've developed a comprehensive food safety system. Here is a brief overview of some facets of that system:

⊗ ON-SITE TESTING

We consistently test and monitor every aspect of the manufacturing process: raw materials, production environment, processes and finished products.

⊗ MYCOTOXIN CONTROL

Mycotoxins are toxic chemicals produced by fungi that can occasionally appear in grains. Therefore, no grain ingredients are allowed to enter our facilities without having been thoroughly analyzed. Additionally, we test all finished products prior to release.

⊗ MICROBIAL TESTING

We conduct over 1,300 microbiological tests every week. All topical palatants and probiotics must have a Certificate of Analysis and prove to be *Salmonella* negative before acceptance into our facilities.

④ WATER PURIFICATION

Our reverse osmosis water purification process ensures the water we use is free from microorganisms and any possible contaminants.

④ AIR QUALITY CONTROL

All facilities are segregated into zones to ensure separation of raw materials from finished products and equipped with HEPA®-filtered and ozone air-treated handling units.

④ TEST AND HOLD PROGRAM

No product is released into distribution without adhering to the strict standards of our Test and Hold Program, in which product tests are conducted by a certified, independent laboratory.

④ SUPPLIER MANAGEMENT PROGRAM

We select only high-quality ingredients and source them from a limited number of carefully vetted suppliers with whom we have built long-standing relationships. Rather than bidding several suppliers, this approach fosters trust, collaboration and continual improvement. It also encourages vendor partners to make investments in quality control, food safety training and laboratory testing equipment to meet our stringent standards.

④ EMPLOYEE SAFETY AND ACCOUNTABILITY

Food safety goes hand in hand with employee safety. Diamond Pet Foods is staffed with a full-time safety director and accredited safety managers at each of our manufacturing facilities. Diamond management and employees conduct over 600 safety self-assessments every year and every employee receives over 18 hours of safety training annually.

Diamond products are manufactured at five state-of-the-art facilities across the U.S. Our company has been family-owned and -operated since it was founded in 1970. For more information about Diamond CARE Pet Foods, visit DiamondCarePetFood.com or call us at 1-844-813-2116.



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